CHRIS is accessible via the web on almost any device that has access to the internet. It works on PCs, Macs, iPhones, iPads, Android phones and Android tablets…but only if the Citrix Workspace App is installed first. Citrix Workspace is the application that makes communication between a user’s computer or mobile device and our servers here at the University of Miami possible.

Citrix is frequently updating their Workspace app to keep up with improving technology. It is therefore very important that all CHRIS users have an up-to-date version of the Citrix Workspace app installed on whatever device they will be using to access the database. Luckily, we have newly updated instructions on how to install the Citrix Workspace app posted on our website here.

Users can also contact the CHRIS Help Desk and we will remotely access your computer or help you with a mobile device to install the most recent version of the Citrix Workspace app. If you are not sure if your computer or device has the most recent version of Citrix Workspace, please contact the Help Desk so that we can assess your upgrade needs.