

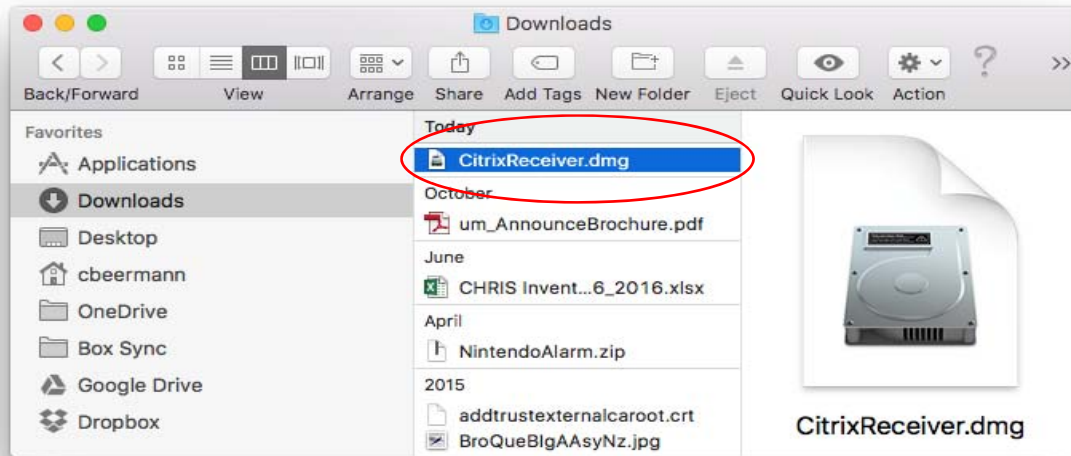
Citrix Client Installation Mac

The Citrix client allows CHRIS users to access the CHRIS database from any location. The Citrix client is free and can be downloaded and installed using this guide. CHRIS data facilitators are responsible for completing the initial setup and installation of the Citrix client on each user's workstation.

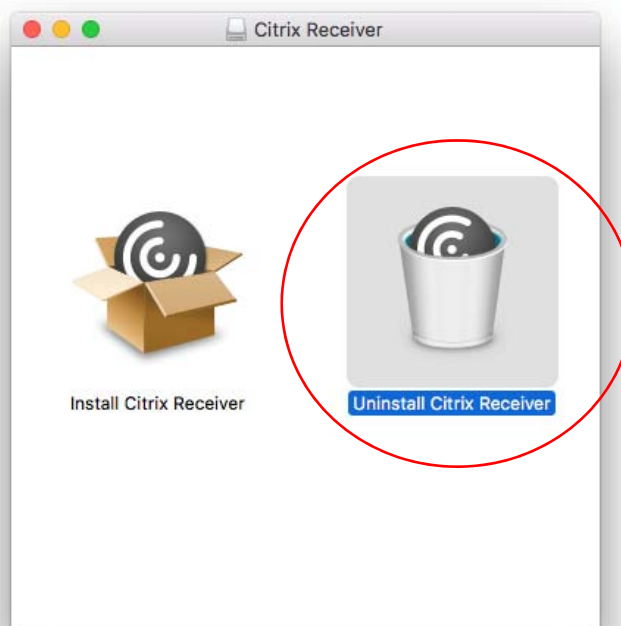
Step 1. Download the Citrix Receiver Client from the Citrix website by clicking here:

[Citrix Receiver](#).

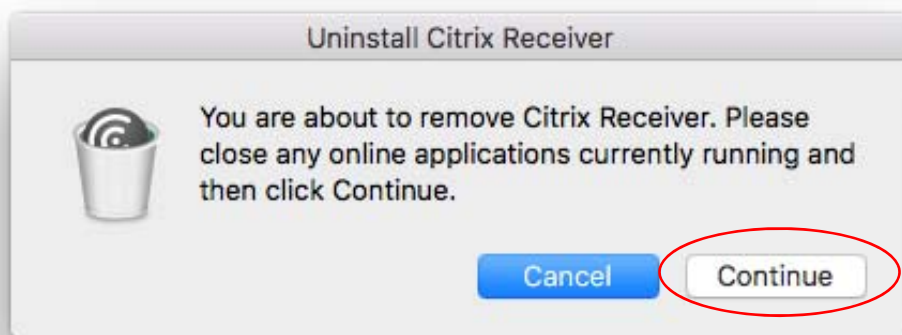
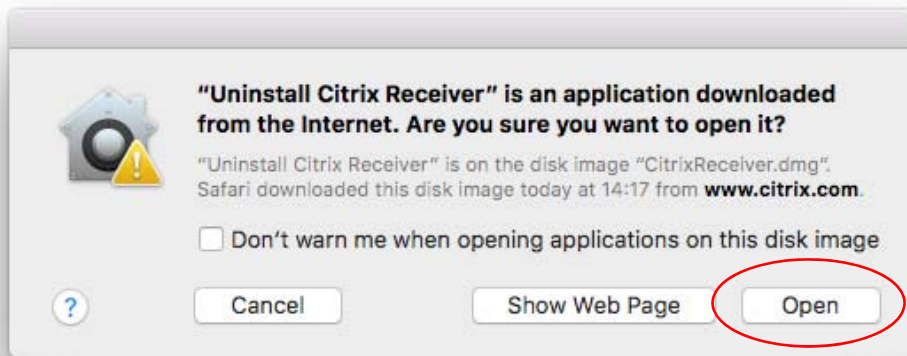
Step 2. Open the Downloads folder and double-click on the CitrixReceiver.dmg file.



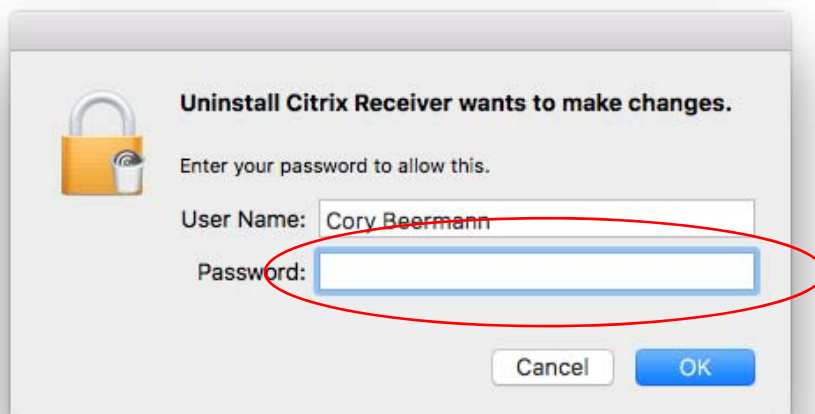
Step 3. Double-click "Uninstall Citrix Receiver" to remove the old version of Citrix.



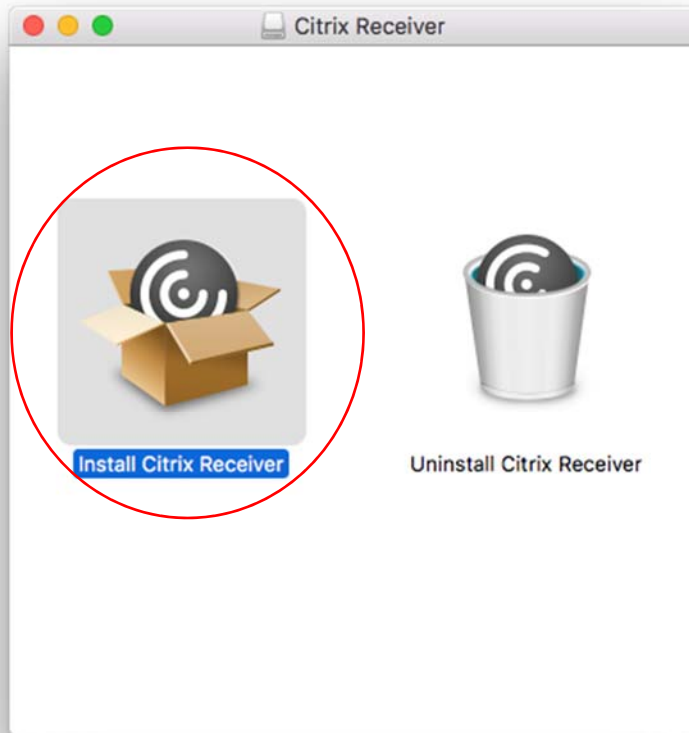
Step 4. Click “Open” and then “Continue” in the warning dialogue boxes that appear.



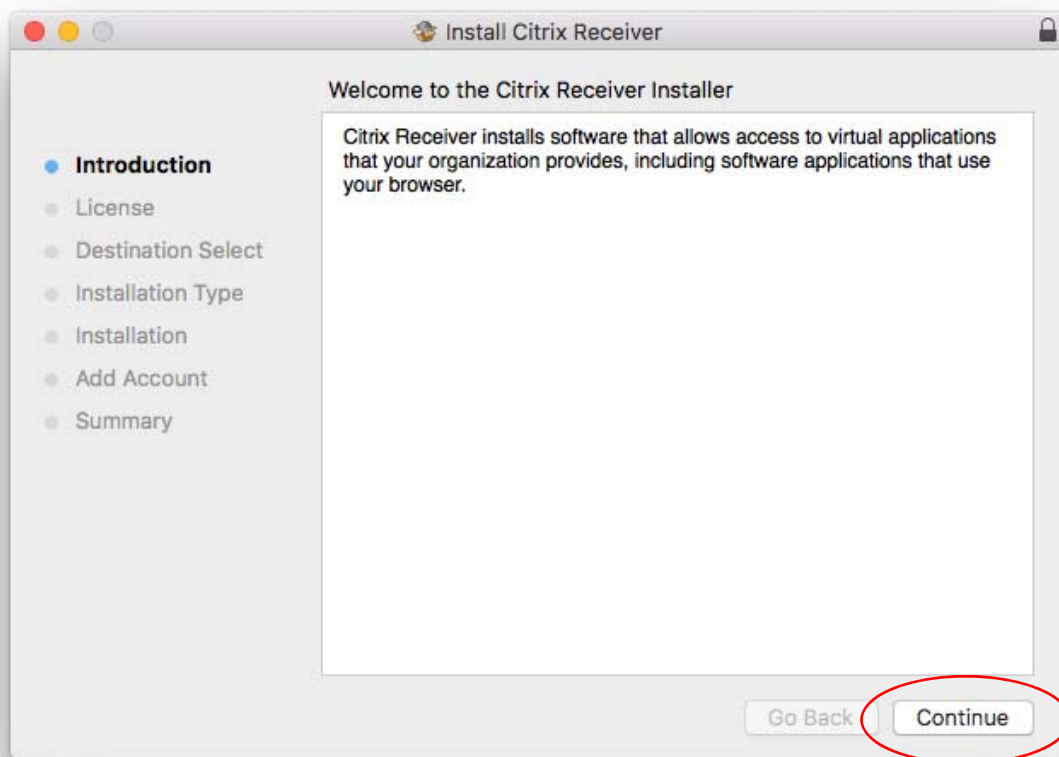
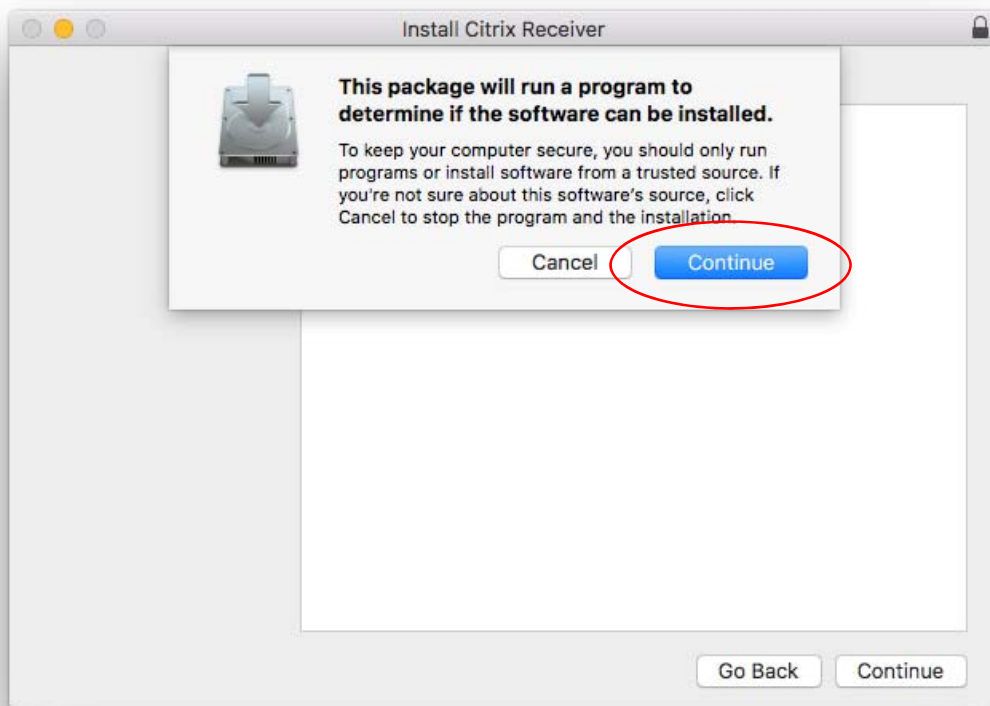
Step 5. Enter your Mac admin password.

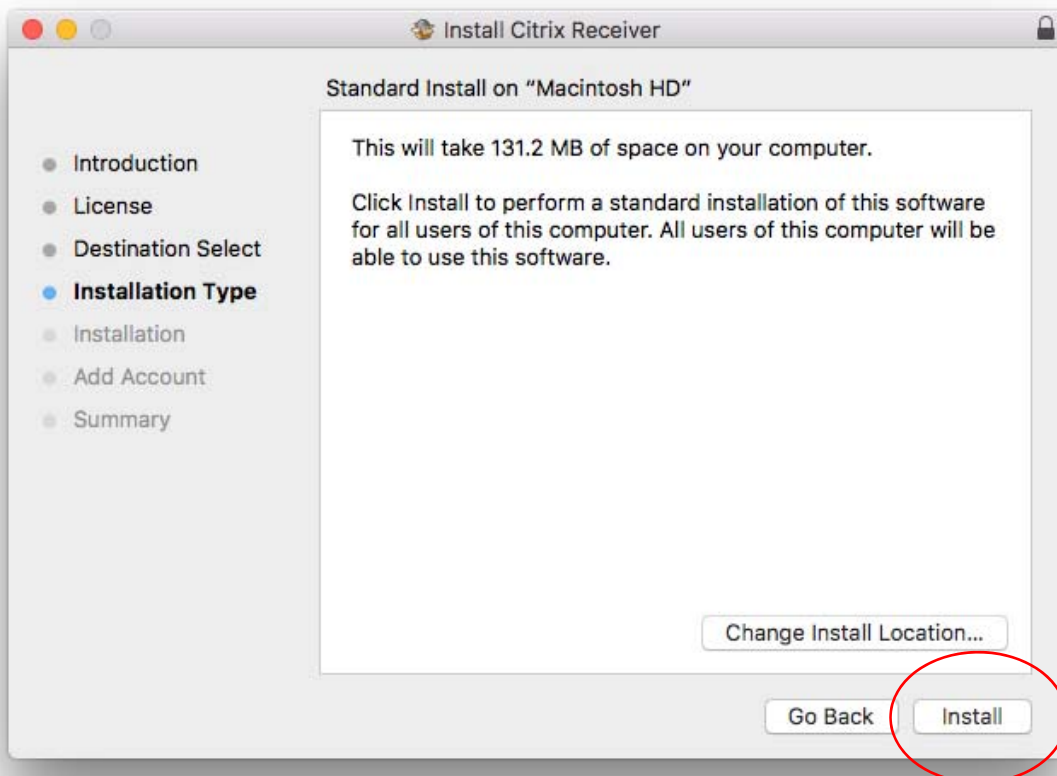
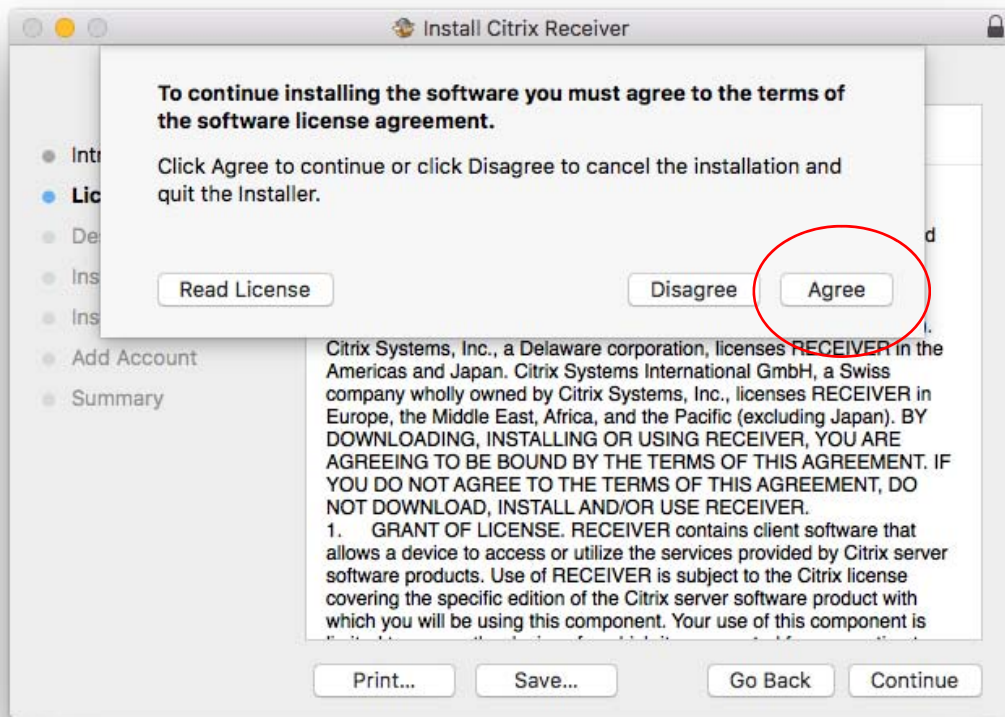


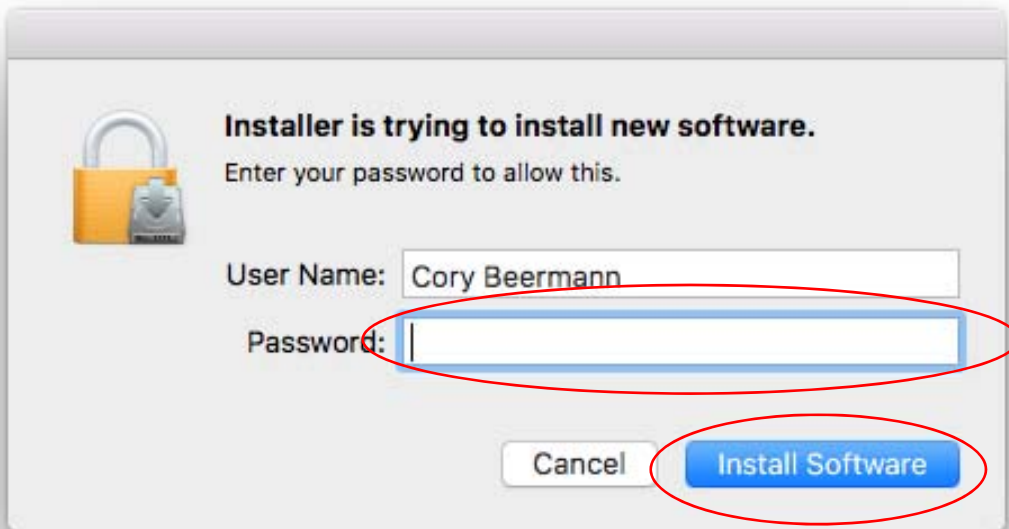
Step 6. Once the old version of Citrix Receiver is uninstalled, double-click on “Install Citrix Receiver”.



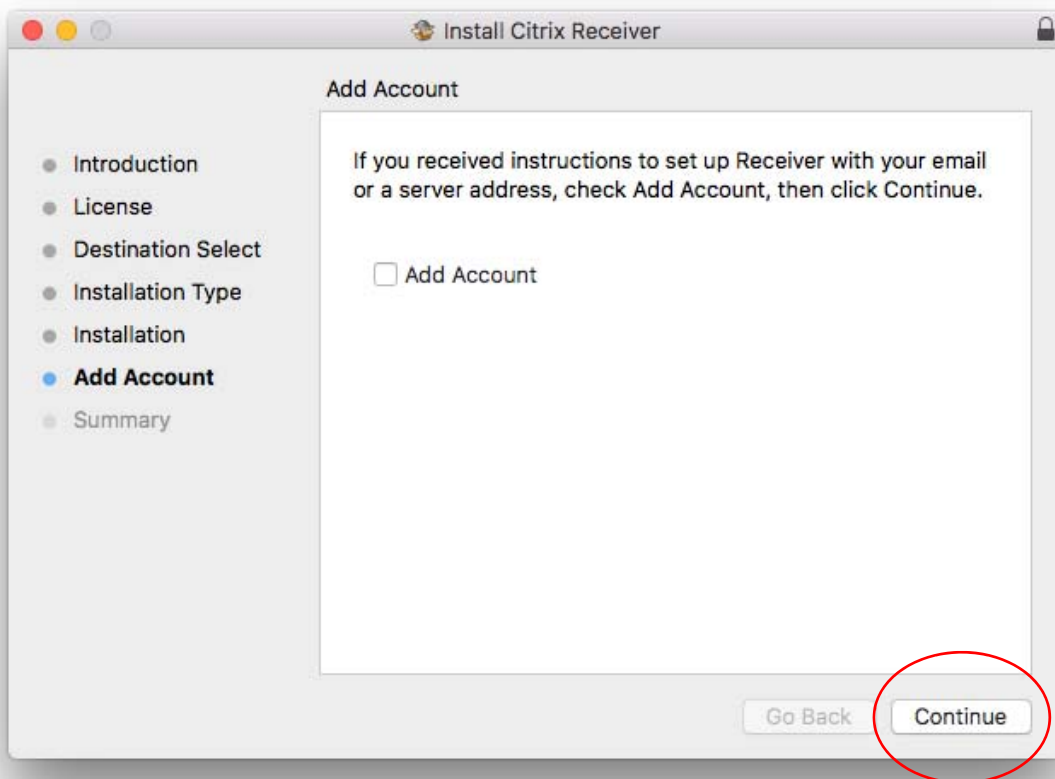
Step 7. Follow standard steps to install programs on a Mac.

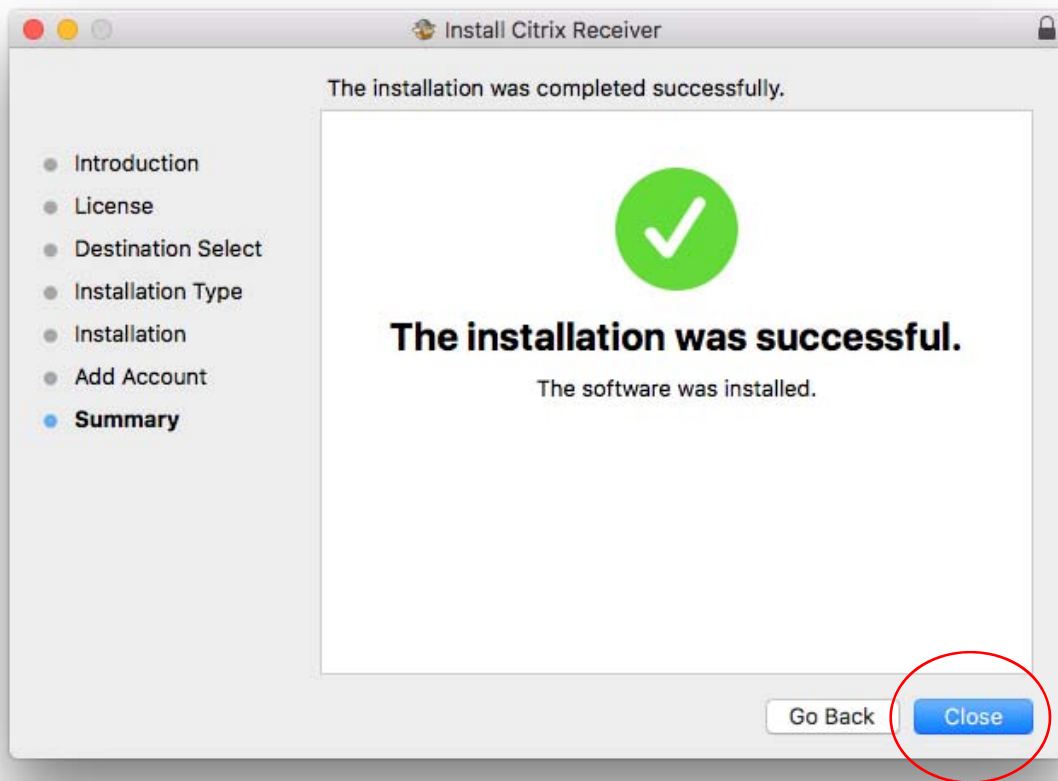






Step 8. Do NOT select "Add Account". Click only "Continue" to complete the installation.





If you experienced any issues installing the Citrix Client, please see the [Troubleshooting](#) section or call the CHRIS [Help Desk](#).