

## CHRIS Project Survey 2024 Results

The invitation to complete the survey was sent to 571 users (379 CHRIS only, 87 COS only, and 105 both CHRIS and COS). 199 of these users (110 CHRIS only, 40 COS only, 42 both CHRIS and COS, and 7 Other) completed the survey. Most survey items were scored on a scale from 1 (Not at All/Never) to 6 (Greatly/Always).

ITEM	RESULTS
<b>User Information</b>	
Job role	
- Discretionary project personnel	23%
- District personnel (administrator and staff)	63%
- Other	15%
How do you use CHRIS?	
- Child find process	55%
- COS process	20%
- Both child find process and COS process	21%
- Other	4%
How often do you use CHRIS?	
- 5 days per week or more	55%
- 3-4 days per week	16%
- 1-2 days per week	12%
- 1-3 days per month	10%
- Less than once per month	7%
<b>COS Process</b>	
To what extent are you satisfied with the quality of the COS data entry process in CHRIS?	81% score of 5/6
To what extent are you satisfied with your district data entry process of COS in CHRIS?	77% score of 5/6
To what extent are you satisfied with the district-to-district transfer process for COS in CHRIS?	59% score of 5/6
To what extent are you satisfied with the COS report process in CHRIS?	65% score of 5/6
<b>CHRIS Child Find Process</b>	
<b>CHRIS Database Program</b>	
To what extent are you satisfied with the quality of CHRIS?	83% score of 5/6
To what extent did CHRIS meet its intended objectives?	92% score of 5/6
To what extent does the CHRIS program meet the case management needs of your site/center?	87% score of 5/6
To what extent will you recommend CHRIS to others?	84% score of 5/6
To what extent will you continue to use CHRIS?	93% score of 5/6
<b>CHRIS Help Desk</b>	
To what extent are you satisfied with the quality of the service provided by the CHRIS Help Desk?	97% score of 5/6
To what extent did the service provided by the CHRIS Help Desk meet its intended objectives?	98% score of 5/6
To what extent can the Help Desk staff be easily reached via phone or email when you need them?	98% score of 5/6
To what extent does the Help Desk staff provide you with responses/solutions in a timely manner?	98% score of 5/6
To what extent will you recommend the services provided by the CHRIS Help Desk to others?	98% score of 5/6
To what extent will you seek the services provided by the CHRIS Help Desk again?	98% score of 5/6

ITEM	RESULTS
<b>CHRIS Website</b>	
To what extent are you satisfied with the quality of the CHRIS website?	85% score of 5/6
To what extent did the CHRIS website meet its intended objectives?	87% score of 5/6
To what extent will you recommend the CHRIS website to others?	87% score of 5/6
To what extent will you continue to use the CHRIS website?	94% score of 5/6
Why have you visited the CHRIS website in the past year? (select all that apply)	
<ul style="list-style-type: none"> <li>• View or download informational materials (training manuals, information sheets, program updates, instructional videos)</li> </ul>	39%
<ul style="list-style-type: none"> <li>• Obtain telephone or email contact information for the CHRIS Help Desk</li> </ul>	32%
<ul style="list-style-type: none"> <li>• Review FAQs (frequently asked questions)</li> </ul>	26%
<ul style="list-style-type: none"> <li>• Access information on training sessions</li> </ul>	24%
<ul style="list-style-type: none"> <li>• View articles about CHRIS</li> </ul>	24%
<ul style="list-style-type: none"> <li>• Other</li> </ul>	8%
<ul style="list-style-type: none"> <li>• I have not visited the CHRIS website in the past year.</li> </ul>	27%
<b>Training</b>	
To what extent are you satisfied with the quality of training sessions?	86% score of 5/6
To what extent are you satisfied with the quality of training instructor?	95% score of 5/6
To what extent are the hands-on exercises conducted during the training sessions useful?	91% score of 5/6
To what extent are the training manuals and handouts distributed at each session well prepared and helpful?	89% score of 5/6
To what extent are you satisfied with the quality of the training videos (e.g., Quick Start Tutorial, COS Training Video)?	92% score of 5/6
<b>Reports</b>	
Do you create reports in CHRIS?	47% Yes
How often do you create reports using CHRIS?	
<ul style="list-style-type: none"> <li>• Daily</li> </ul>	14%
<ul style="list-style-type: none"> <li>• Weekly</li> </ul>	19%
<ul style="list-style-type: none"> <li>• Monthly</li> </ul>	49%
<ul style="list-style-type: none"> <li>• 1-2 times per year</li> </ul>	17%
<ul style="list-style-type: none"> <li>• Less than once per year</li> </ul>	2%
<ul style="list-style-type: none"> <li>• Never</li> </ul>	0%
How do you use CHRIS reports? (select all that apply)	
<ul style="list-style-type: none"> <li>• For case management/service coordination</li> </ul>	85%
<ul style="list-style-type: none"> <li>• To respond to local (site/center/district) requests for data/information</li> </ul>	58%
<ul style="list-style-type: none"> <li>• To inform regarding PreK program changes</li> </ul>	20%
<ul style="list-style-type: none"> <li>• To respond to DOE requests for data/information</li> </ul>	18%
<ul style="list-style-type: none"> <li>• To determine the number of IEPs completed on or before children's third birthdays</li> </ul>	15%
<ul style="list-style-type: none"> <li>• To manage COS data for Indicator 7</li> </ul>	8%
<ul style="list-style-type: none"> <li>• I do not know how my site/center uses CHRIS reports</li> </ul>	0%
<ul style="list-style-type: none"> <li>• Other</li> </ul>	15%
<b>Additional Questions</b>	
How often do you experience the '500 record limit' message when creating CHRIS reports?	
<ul style="list-style-type: none"> <li>• 1 Not at all</li> </ul>	54%
<ul style="list-style-type: none"> <li>• 2</li> </ul>	10%
<ul style="list-style-type: none"> <li>• 3</li> </ul>	8%
<ul style="list-style-type: none"> <li>• 4</li> </ul>	12%
<ul style="list-style-type: none"> <li>• 5</li> </ul>	6%
<ul style="list-style-type: none"> <li>• 6 Greatly</li> </ul>	12%